

# IMPLEMENTATION OF THE INTEGRAL POLICY POLICE - COMMUNITY AND HUMAN RIGHTS



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OF THE INTEGRAL POLICY  
POLICE - COMMUNITY  
And HUMAN RIGHTS**

**Managua, February of the 2002**



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## **GRATEFULNESS**

*Our special gratefulness to all the members of the National Police and people that integrate the communities of the country main actors of this great effort.*

*To the natural leaders, Institutions of the State, non Government Organisms, International Organizations and to the different organizational expressions of the Civil Society that support the work that you/they carry out in a coordinated way the police and those in an or another way inhabitants of the communities, around the prevention of the crime and the respect of the human rights.*

*We also thank the High Commissioner's Office for the human rights (OACDH), to the European Community (EC) and to the Program of the United Nations for the Development (PNUD) for their technical and financial attendance.*

## PRESENTATION

*The Integral Policy of the Relationship Police - Community and human rights were created to improve the quality of the population's life as for civic security, guaranteeing the sustainable invigoration of the relationship of the police at the same time with the communities, relationship on which rests the preventive character of the police action as a modern work philosophy, which should be assumed by all their members improving with it the quality of the services that you/they lent to the population.*

*This obeys an integral idea, a conception and a philosophy that it crosses all the specialties of the police in their to work, contributing to give him a unity body, identity, internal and external strength, likewise, to assure the human quality in the execution of their mission that consists on guaranteeing the civic ability to be developed free of threats that put in danger their lives, their physical integrity, individual and collective freedoms and the respect to the human rights.*

*The Politics incorporates a new focus in the attention to the citizenship, based in the philosophy and principles consigned in the Political Constitution of Nicaragua, the International Convention of the human rights and the Law N° 228 of the National Police.*

*Leaving of the Policy Integral Police conceptual, social and juridical mark - Community and human rights, advances toward the invigoration of the relationships among the different social actors and members of the National Police linked to their implementation strategy.*

*This policy's effective application will allow to consolidate the profesionalización and the institutional invigoration in the improvement of the image from the Police to the moment to offer an efficient service and a humanitarian treatment to the citizenship, at the same time the necessity to adapt the operative plans of each one of the specialties with the purpose of assuming with responsibility its execution.*

# I

## IMPLEMENTATION OF THE POLICY INTEGRAL POLICE - COMMUNITY AND HUMAN RIGHTS.

### 1. Introduction

The strategy of implementation of this politics is based on the transversal and integral of the general limits defined in the document on the politics integral Police - Community and human rights.

For effects of this transversal and integral policy's operation, they are defined as a combined Action of the different specialties", which have their expression in the operative work plans that are elaborated and implemented at a sector level, of the municipality or district, and at a national level for the Commission of Social Prevention of the Crime (CPSD).

The integral demands that all the specialties are articulated inside this system of prevention and control of the crime, from a combined focus of police performance in which the different functions of all the specialties of the national police should be completed and to be assumed with disposition of assisting the necessities of security and of services that the citizenship demands.

For example, the integral of the operative plans in the clarification of a presumed criminal fact, the specialties affected by the same one intervene, in accordance with their competitions and functions that contribute, through the techniques and procedures, the necessary test elements inside the judicial process.

The transversal refer to the integration of the Policy's general limits in its Operative Plans, example, the respect to the human rights, the specialized treatment to women, childhood and adolescence, regarding the victims of the crime, as well as the respect to the cultural adaptation and the professional performance of the Police.

The specialties of the National Police that participate in this policy's implementation are the following ones:

1. address of National Public Security (DSPN)
2. address of Criminal Investigations (DIC)
3. address of Economic Investigations (DIE)
4. address of Investigation of Drugs (DID)
5. address of Security of National Traffic (DSTN)
6. address of Personal Security (DSP)

The organs of support of the National Police that participate in this policy's implementation are the following ones:

- a) Academy of Police.
- b) General Administration.
- c) legal Consultantship
- d) Internal Matters
- e) I File National
- f) Finances
- g) INTERPOL
- h) Laboratory of Criminalistic
- i) Personal
- j) Public relationship
- k) Executive secretary
- l) Hound Technique.

## **2. objectives of the Policy**

### ***General objective***

To develop in a coherent way and in a systemic way the relationships between the institution and the population in the whole national territory, guided to the prevention of the crime, the security of people and the respect of the human rights.



## ***Objective Specifies***

1. To organize processes of training techniques and professionals especially to all the members of the National Police to the Bosses of Sectors, patrol and official operative, so that they dominate the Policy Integral Police - Community and their implementation strategy.
2. To develop a strategic plan with the community for the implementation of the integral policy of the relationship Police Community and human rights
3. To create and to strengthen the formation of committees like necessary mechanisms to maintain narrow bonds between the National Police and the community, to prevent the actions and criminal manifestations.

## **II**

### **GENERAL LINEAMENTS OF THE INTEGRAL POLITICS OF THE RELATIONSHIP POLICE- COMMUNITY AND HUMAN RIGHTS.**

The General Lineaments of the present Policy are the following ones:

#### **✓ General lineament I:**

Establishment of appropriate social relationships to the interests of the different social groups in the community.

#### **✓ General lineament II:**

Prevention of the crime with community base.

#### **✓ General lineament III:**

Focus of Gender

#### **✓ General lineament IV:**

Focus Preventive for the Childhood and Adolescence.

### ✓ **General lineament V:**

Respect of the human rights of arrested people under police guidance and their relatives with special attention to the differentiated treatment of those adolescents and women.

### ✓ **General lineament.**

Adaptability and Cultural Respect.

### ✓ **General lineament VII:**

Professionalization of the National Police.

### ✓ **General lineament VIII:**

Human rights applied to the police environment.

For the execution of the following limits, each one of the police structures will act in attachment to the norms and procedures settled down by the Headquarters of the National Police.

The National Police will assume the execution of its mission like police body. Although their organizational structure this conformed by six specialties and their twelve support organs, all will act in an integrated way, incorporating the Politics in their plans operative matters, inside A System of Integral Operative Plan.”

These plans would be directed to improve the quality of people's life as regards civic security, preventing and diminishing the conditions for the commission of criminal facts and in the case of taking place, to assist them immediately according to that settled down by law, trying to clarify them with efficiency and effectiveness inside the mark of respect to the human rights.

The general lineaments were implemented in the following way:

### ***A. - General Lineament I: Establishment of appropriate social relationships to the interests of the different social groups in the community.***

The different relationship forms will settle down with all the national and social actors understood in the community. This relationship is

the foundation to complete the mission of service in which you/they will rest the different types of actions.

For the execution of this mission, we have conceived as a philosophy of police performance, the to settle down and to strengthen strategic relationships permanently with the community. The respect to its social, economic, cultural, political, ethnic, religious, territorial and administrative differences will allow to come closer, to identify us, to inform us, to analyze and to figure out together with the community the threats of insecurity, the same thing that to articulate efforts, resources and time in order of priority.

The institution recognizes the validity and importance of the mechanism of social control that it exercises the civil society and it is convinced that the alone police performance will be successful with the collaboration of the community.

Types of relationships:

- a) Relationship Police - Community (with the population in general)
- b) Relationship Police - Institutions (with civil authorities, non government organisms and institutions of the state).
- c) Relationship Police - Unions and Associations (with unions, associations, and private company).

The actions and the relationships with these social groups are the following one:

#### *a) Relationship Police - Community*

The Police Relationship - Community settles down based on the following considerations:

- The human being is of community nature, that is to say that he is born and it develops his potentialities to the internal of the community.
- The crime a social problem is considered inside the community and consequently its prevention should be assumed by herself together with the Police Institution.

- The members of the National Police complete a double list: they are part of the community and they have the obligation at the same time of serving him with the objective as improving the conditions of security that allow the harmonic development of people.
- The relationship Police - Community settles down and they develop with the community, mainly for the visits house to house and by means of its different organization forms, natural leaders, religious, organs of social education, of protection to the childhood, the woman and some social economic forms of activities.

### *b). Relationship Police - Institutions*

The National Police is part of the institutional structure of the Nicaraguan State and consequently interacts with the rest of institutions in function of the maintenance of the order and the social stability in strict attachment to the constitution of the republic.

The relationships Police - Institutions are implemented with the state institutions and with non government organizations (ONG's) in the level that corresponds him, with the purpose of establishing coordination among the actions that are carried out in benefit of the community.

They are considered fundamental and prioritized pillars: The Governorships, the Ministry of Education Culture and Sports (MECD), the Churches (Catholic, Protestants and Evangelical), the Ministry of Health (MINSa), Ministry of the Family (MIFAMILIA).

#### ◆ With Civil Authorities.

When we refer to this relationship, the same as the following ones, they should be according to the different levels of control of the police in correspondence at the hierarchical levels of the authorities and/or government representatives and of the State that you/they exercise or they have influences on the community, be these Minister. Deputies, judges, magistrates, mayors, councilmen, etc.

The relationship that should stay with these authorities, has a specific end and I sum up: to speed up the prompt solution of the problems that you/they are of the competition of them and that they affect to the community. For example: health, justice hold back, repair or improvement of communication roads, electrification, dilutes drinkable and conservation of the environment, etc.

#### ◆ With Religious Leaders

These relationships will be based on the principle of equality and respect to people and their religious beliefs. Having present that to the internal of the community multi religious expressions that exist.

The different religious leaders constantly worry about the well-being of the community, beyond the spiritual thing, because their objective is also help to solve material problems of the daily life these are identified with those of the police institution. In consequence, he/she should have the support of the religious leaders, that can foment through their organizations and to facilitate the Political Police's implementation - Community.

#### ◆ With Non Government Organisms

The relationship with the Non Government Organisms (ONG's) it should be very narrow for the fact that the Programs and Projects that they impel contribute to the economic development and they benefit directly to the deprived social sectors in the society.

It is necessary to consider that the organization form that was implemented by the community, in coordination with these (ONG), they can impel programs and social projects therefore we should take advantage of these organizational forms.

#### ◆ With Institutions of the State

As institutional tallies and to be part of the Nicaraguan state, the relationship with this Institutions should be guided to negotiate and to demonstrate the necessity of the prompt realization of programs, projects and services that contribute to the security of people and its goods, as well as with the public order.

### *c). Relationship Police - Unions and Associations:*

the relationship that the police settles down with the different unions and associations have mainly a preventive character in function of improving the services that these offer to the community.

#### ◆ With Unions and Associations

In the relationship and action with these sectors should take into account the following aspects:

That these relationships should not be subject to political controversies.

That of these unions and associations depends many the economic stability and policies of the country.

That the relationships with them in fact break down in social moments of conflicts, therefore, they should strengthen under the following axes: concrete action plans and to conform commissions to assist the problems, in benefit of the community, and the search of economic help and technique to impel programs and social projects, strengthening this way the image and genuineness of the National Police, before these unions and associations.

Empower the specific services of each union and association for the improvement of the civic security.

#### ◆ With Private Companies

The Private Company constitutes the most important economic force in the Country. During these last years, it has been a practical constant of the Police Institution, to narrow the bonds with this sector that, in last decades it was distorted by the political profile that had the police work.

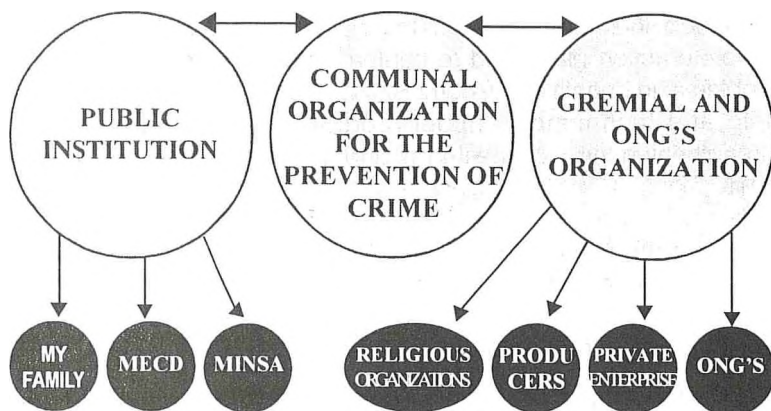
The main objective is the reciprocity among the care and the protection of the goods of the private sector and the support to these, strengthening this way the credibility and professionalism of the police institution.

This indicates that it should be careful of not falling in dependence or subordination before those officials of Private Companies that, motivated by the service or the support to the members of the police, manipulate this relationship in function of very particular interests.

In the establishment of the relationships in a general way it is clear that the handling of the same ones defines them and it authorizes in its levels, the headquarters of the National Police or the departmental headquarters, in the specialties and support organs, the headquarters of them.

The group of actors and social sectors that interact in the relationship Police - Community is reflected in the following diagram:

**GRAPHIC N° 1: RELATION OF COMMUNITY WITH INSTITUTION AND OTHERS ORGANIZATIONS**



***B. - General Lineament II: Prevention of the crime with community base.***

The Organic Law of the National Police determines for the relationship with the community to establish exchanges and collaboration with the different organizations of the civil society, with the purpose of implementing the solution jointly to the problems of the communities.

To guarantee the effective implementation of the Integral Policy of the Relationship Police - Community in the whole country, as much to institutional level as of the community structures have been created that guarantee their execution, pursuit and both actors' control.

1. structures Police for the implementation of the Integral Policy of the Relationship Police - Community.

To guarantee the implementation Advice, training supervision, control and pursuit of the Policy so much at institutional level as sectoral, the following control structure is described.

## **National headquarters**

It is represented by the General Director of the National Police and to facilitate this Policy's implementation, he/she has of conformity with the competition that confers him the organic law of the National Police the following attributions and duties.

- ✱ To Complete and to make complete the Policy and their implementation strategy
- ✱ To Implement the Policy through operative plans that it involves to the whole police structure.
- ✱ Corrects and sanction the irregularities on the Policy's implementation and it proposes modifications.
- ✱ Formulates and it communicates the strategic limits of action for the operative plans
- ✱ Negotiates before state, private institutions, national and international organisms. I support in consultantship, technical attendances, financings and other resources that allow the Policy's application in the sectors of the country.

## **Address of National Public Security.**

Considering that the relationship but it narrows and with better results that it exists between the police and the community it is through the sector boss, which is a facilitator of the relationship among the organized population (leaders, representatives or delegates of public and private institutions, organisms and other community



organizational expressions) and the police institution and since this it is subordinate to the specialty of Security it Publishes. they are defined the following functions of coordination of the National Specialty in order to achieve the political Police's correct implementation - Community and human rights.

It is the address instance that will guarantee the implementation from the Policy to national level. taking like one of the main actors to the bosses of sectors in their territorial application.

Their functions will be the following ones:

1. To advise the correct strategic and operative planning from the politics to national level. to the internal of the institution and to the external thing at level of the Committees, and in the benefit of the police services.
2. To advise the implementation and integration of the policy Police - Community, by means of the elaboration of work plans that you/ they involve to the different specialties and support organs.
3. to carry out monitoreo of the Policy Police - Community through trimestral evaluations, with the indicators that are defined in the plans of work of the specialty that allow to value the decrease or increment of the criminal activity as well as the ascent or descent of the participation of the civil society in the Committees and the objective and subjective perception of the civic security.
4. To complete the guidelines emanated by the General Director on the Policy's implementation.
5. to propose to the Director General modifications to the Policy police - Community.
6. To define approaches and parameters for the territorial organization of the work evaluating their applicability systematically and carrying out the necessary adjustments appropriately.
7. To supervise and to control the Policy's application in all the existent instances.
8. To settle down and to strengthen relationships with: Non Government organisms (ONGs). state Institutions, cooperants among others.

## **Specialist Police - Community and human rights.**

The or the Official Specialist Police - Community will carry out the following functions:

1. To present the visit plan with the or the Boss of the police delegations and Public bosses of Security to give to know the content of the same one and to evaluate the situation regarding the Implementation Policy police - Community.
2. To organize the implementation of the strategic limits with the bosses of sectors.
3. To establish indicators and to design work processes in the main tasks assigned to the sector boss.
4. To establish training requirements for the members of the Police and main actors of the community.
5. To evaluate the results of Policy Police's application periodically - Community and their impact in the civic security.
6. To organize and to impart permanent training to the members of the institution, communal committees and other existent organizational forms that are involved in this Policy's implementation
7. To maintain coordination with public relationships of the National Police.
8. To integrate the results of the Policy's implementation in the system of information of the National Police through the Department Police - Community.
9. To disclose the objectives from the policy of the Integral Police Community to a national level and to summon to the whole citizenship to the massive participation in the Policy's Integral Police implementation - Community and human rights.
10. To carry out monitoring of the public opinion on the Police's policy implementation - Community and human rights.
11. To advise those and the Bosses of Sectors in the departmental delegations and to the rest of the specialties in the territories on the implementation and the Policy's pursuit.
12. To propitiate the communication between the institution and the community.

## **Work of the Bosses of Public Security as for the work of the Relationship Police - Community in the police delegations:**

- To Complete the you order of the or the boss from the relative delegation to the Policy Police's implementation - Community.
- To Qualify those and the Bosses of Sectors and members of the different commissions.
- To Elaborate a diagnosis of the situation of the departmental or municipal delegation considering among other the following parameters:
  - Or criminal Activity
  - Or Level of Police answer
  - Or institutional Image, receiving opinions of the different sectors that compose the community.
  - Or I Inventory of the organizations that have presence in the territory.
- To Offer technical attendance to the committees
- To Supervise and to control the execution of the guidelines emanated by the superior instances as regards police community and human rights.
- To Give pursuit to the operative plans as regards police - community.
- To Facilitate the trainings y/o meetings that I made Police's Specialist - Community and human rights.

## **Bosses of Sectors**

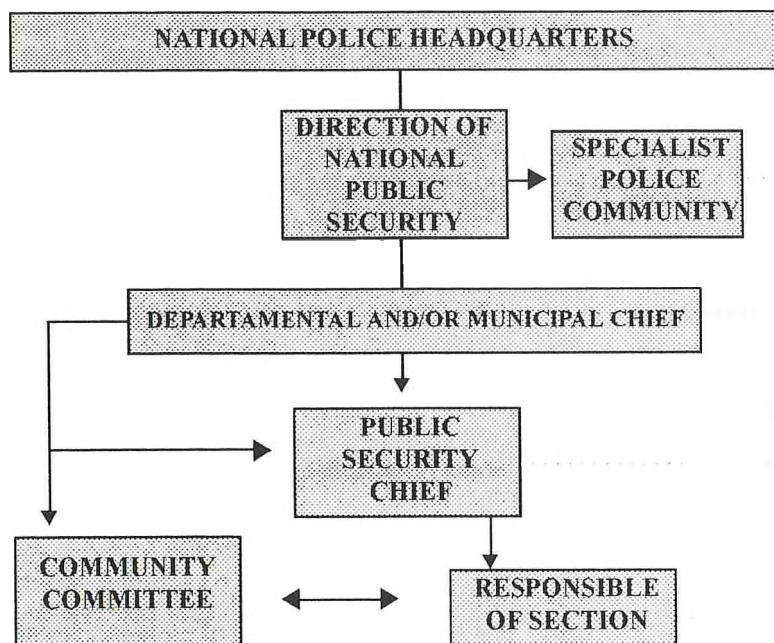
The bosses of Sector are one of the main axes of the work Police - Community. From the Specialty of Public Security, he/she takes the responsibility from the attention to a police sector and their fundamental task is to be articulator and facilitator of the integration of the community in the prevention of the crime. Their efforts are

directed to mitigate the causes and conditions that propitiate the commission of criminal facts and other threats that attempt to the Security of people.

The bosses of sectors will remain in service in the sector assigned by two years like minimum and three as maximum. Also 100% of its labor time should remain in the assigned sector, fulfilling the functions characteristic of its position settled down in the norms and procedures of Security Publishes and those described in this Policy's different limits.

The relationships among the different instances to the internal of the Police institution for the Political Police's Community implementation and human rights are illustrated in the following graph:

**GRAPHIC N° 2 Flowchart of the relationship police - community and human rights.**



## **It structures community for the implementation of the Integral Policy of the Relationship Police - Community.**

### **You form organizational existent:**

It should already be respected to the different organizational forms existent according to the lineament No. I SAW. of the present Policy which should adapt and to take advantage of these forms of organization social present. for their implementation and to promote the creation of new organizations for effect of this Policy's implementation. These communal organizations supported the work of the prevention of the crime.

### **Community Organizational expressions for the prevention of the crime:**

These organizational Expressions conformed as committees are the instance where those are articulated representatives of the different social sectors with those delegates of the National Police, with the purpose of to unify efforts and to define priorities in the Plans of prevention of the crime.

The Committee is elected people's in a democratic way groups for the community to organize and to drive activities, in benefit of the same one, they can be re-elect for one period but or to rotate of position. Their qualities must be defined by the vocation of service, voluntarily, solidarity, humanism and capacity of local leadership.

The profile of those members that integrate these Committee will be the following one:

- a) communal Leaders.
- b) Representatives or natural personalities of the communities
- c) Representatives or delegates of the Institutions of the State
- d) Representatives of the Non Government Organisms
- e) religious Representatives.
- f) Members of the private sector and productive.
- g) Members of union, union organizations and of protection to the family.

- h) Other organizations or representative people of the community.
- i) Outstanding Youths of the community.

Those members, they will have basic knowledge and/or to be qualified in the following thematic:

- Integral Policy of the relationship Police - Community and human rights.
- Human rights
- Code of the Childhood and the Adolescence
- Violence family
- Intra and Sexual Violence
- Gender
- Civic Security
- Sexual and Reproductive Health
- Environment
- Community Development
- Community Leadership

#### **For what reason will the Committees be created?**

1. To promote the Policy of the integral Police Implementation - Community and human rights.
2. To identify the social problems of the communities and their possible solutions.
3. To sensitize to the community on the work that he/she carries out the Police Institution at national level.
4. To support to the National Police as regards civic security.
5. To prevent the crime from the interior of the communities.
6. To support and to strengthen the work that the sector boss carries out.

7. To promote the integration of those community leaders in the different work commissions that conform the Committees.
8. To maintain informed to the community on the obtained achievements and the difficulties found in the Policy's Integral Police implementation - Community.
9. To negotiate resources of all nature before the institutions publishes and private, ONG's and international Organisms.
10. To select in the community to people that integrated the voluntary police.

## **How to choose to the Committees?**

To know the perception of the police work and the population's sensibility to be organized to solve their problems, a survey will be elaborated in each police sector. ( see in annex and methodology).

The sector boss will promote the conformation of a team of local activists and he carried out diffusion campaigns and sensitization on the Political Police's implementation - Community and human rights.

## **Election procedure**

- a) That people of each community propose the suitable candidates' names.
- b) The chief or the Boss of Public security and the Boss of Sector will meet with all the candidates proposed to see the degree of readiness and to explain to them the content and the Policy's objectives.
- c) The sector boss will carry out an assembly with the community, to choose the committee and his coordinator.

- d) The sector boss will carry out a town council to swear in them with the boss's of corresponding Public Security presence.

### **Constitution of the committees:**

These Committees, they will be constituted according to model of constitution records that is, in the annexed section of this document.

### **Committees for the Prevention of the Crime.**

This form of organizational expression, is the direct instance where the sector boss and other Police officials in coordination with the different social actors, they develop in a direct way the strategic implementation of the Policy of the Relationship Police - Community, giving non alone answer to the security of people and the prevention of the crime, but rather carrying out actions characteristic to the social development based on the community participation, they are denominated in its majority Committees of Social Prevention of the Crime, which in some cases and in dependence of the problem they can assume another name without altering its nature..

The different organizational expressions in the communities will be created according to the problems and existent necessities in each town, conforming the structures and defining functions in the different commissions according to their own interests and realities.

Example of Structure for the creation of the committees.

- Coordinator
- Vice coordinator
- Responsible for the Woman's Commission, Childhood and Adolescence (COMMUNE)
- Responsible for the Commission of Community Surveillance (COVICO)
- Responsible for the Commission of Administration of Resources (COREC)
- Commission of Environmental Sanity (COSAM)
- Commission of Education, Propaganda and human rights (COEDUCA)
- Commission of Culture and Sports (COMCUDE).



## Work of the Committees

- To Organize assemblies and town councils with the community.
- To Develop community development plans.
- To Look for support in the community with the institutions state and private present in the town and with ONG 'S to find solutions to the problems of the community.
- To Elaborate plans of work of social prevention of the crime, together with the sector boss.
- To Inform to the community on the carried out activities and to carry out, of the work commissions.
- To Send monthly evaluation formats to the municipal coordinators or districtals.
- To Offer attention specialized in the community to women, children, adolescents, young and old men.
- To Integrate the youths in the work that you/they carry out the communal committees.
- To Establish actions together with the National Police to prevent the crime from the community.
- To Coordinate and to promote recreational and cultural activities to insert to young with special attention to those of high risk.
- To Inform to the community so that he/she works organized in the prevention of the crime through the voluntary policemen.
- For the selection of the voluntary policemen should be carried out community assemblies in the town, in coordination with the sector boss.
- For the operation and permanencies of the voluntary police the community will promote the search of local or it will define a meeting point for a periodic control of the work.

### Work of the coordinator of the Committee

1. It will coordinate the work of the Committee.
2. It will organize and it will coordinate the assemblies with the community
3. It will act impartial and democratically

4. It will participate in the elaboration of the work plans, together with the sector boss.
5. It will propitiate the unit between the Committee and the community
6. he/she will inform in assemblies to the community on the results of the carried out activities.
7. It will establish periodic meetings with the commissions to plan and to evaluate the plan of the work
8. he/she will give pursuit and control to all the activities planned by the commissions of work of the sector.
9. It will value periodically, next to the rest of the Committee, the work developed by each member.
10. He/she will send formless monthly evaluativos to the coordinator of the sector.
11. It will disclose in the community the days and schedules of attention to the public, in the offices of the Committee.

#### **Work of the Vice one - coordinator of the Committee.**

- ✱ To Substitute the coordinator in the event of absence
- ✱ To Toast and to advise to those responsible for commission where these they are organized.

#### **Work of the commissions (to see in annex).**

#### **Strategic plan of the Committee.**

The sector boss and the coordinators of the committees carried out a diagnosis with respect to the problems more senses in relation to the security of people in their community and being based on the existent resources or of those that can obtain, they elaborated a strategic plan for the prevention of the crime and other threats, taking like reference the following model.

Problems Detected	Characterization	Activity to carry out	Responsible of execution	Observations
A) Juvenile Violence				
B) Intra-family Violence				
C) Drugs				
D) Common Delinquency				

The inputs to elaborate the plans in the community are those that arise as a result of the municipal and departmental diagnosis, taking in consideration the following parameters:

1. The detected problems or problematic axes in the police sector suggested in the previous square among others.
2. Institutional operative plans.
3. The sector boss's operative notebook.

With the objective of consolidating the relationships in the internal of the communal Committees, they are suggested to carry out the following types of meetings periodically.

Rhythm	Objective
1.	twice a week Informative Meetings. Elaboration and revision of Work plans.
2.	sector coordinators monthly evaluations.
3.	every four months Assemblies with the community.

## **Volunteer force for the Prevention of the crime in the communities. (voluntary policemen)**

The PN has the support of the Voluntary Police, which constitutes a volunteer force that acts in strict support to the National Police in the invigoration of the prevention of the criminal activity; being one in the integration ways from the community to the public actions of prevention. The Law Not. 228 of the National Police sustain the organization and acting of the Voluntary Police legally, with an attributed organic structure and subordinated hierarchically to Police's Delegations -al Boss of Delegation and functionally, to the Boss of Public Security of the same ones. Operatively, the Voluntary Police is controlled by the Bosses of Municipal Delegations and Bosses of Sector.

### **Requirements and the Voluntary policemen's Functions**

#### **Requirements:**

- a. To Be Nicaraguan
- b. Not to have criminal records
- c. To Be bigger than 18 years

<sup>1</sup> Art. 43, 44 y 45.

- d. To Be capable psychic and physically and. in the middle of enjoyment of their civic rights to Be
- f. To Fulfill the administrative requirements of entrance.
- g. To Belong to the community where it is postulated

### **Work:**

- Auxiliary to the police in the tasks of surveillance, patrolling, regulation tasks of traffic and in cases of natural disasters.
- Auxiliary to the authorities when having knowledge of the commission of criminal facts, preserving the place, to lend necessary help to you kill them and to give opportune part to the authorities that it corresponds.
- To Carry out incorporation work in the community in works of prevention of the crime.

When being implemented the prevention of the crime with community base, the sector boss and police's official - community next to the community, they will decide which forms of organization it is the most convenient (how many and which commission they will be conformed according to the opposing problem). The form of elected organization will be the instance where the representatives of the different social sectors will be articulated with those delegates of the National Police.

### ***C. - General Lineament III: Focus of Gender***

It is obligation of the state to eliminate the obstacles that impede the equality in fact between the Nicaraguans and their effective participation in the Policy, economic and social life of the country.

Of this obligation he/she is derived the mission of the National Police: in the prevention for all form of violence against people, especially in what concerns to offer security to the women before situations that put in risk their personal integrity, to protect the free exercise of their rights and guarantees, to prevent that they are you kill of the crime and to coordinate with the organizational instances settled down by this integral policy, the real and effective participation of men and women in all the instances.

## Focus of Gender to the internal of the police institution.

The National Police assume for conviction, to incorporate the gender focus in its internal politicians in the related to the selection of personal. Technical formation and professional: assignment of degrees and their relationships with the community

The participation spaces should be enlarged in all the environments of the police institution with equals conditions, promoting the taking of conscience about the gender identity; also he/she will go contributing to generate change of values, attitudes and behaviors guided to eliminate any discriminatory treatment.

The gender focus in the whole modernization process is fundamental, as long as it allows to deepen about the benefits that are to empower the capacities of the human resources, in a frame of equality of opportunities and with the application of measures directed to eradicate all discrimination form to the internal of the institution.

This process of incorporation of the gender focus in the National Police begins formally with the creation of the Advisory Council of Gender, the day March of 1996, 8 constituted by means of the I instruct N . 011-96, like an advisory instance whose mission is to analyze the restlessness and problematic of the feminine sector that works in the institution.

The gender focus is a principle strategic rector inside the police doctrine (Disposition N . 103-97) that governs acting police to advance in the constitution of a National, modern, efficient Police and professional: with leadership and social genuineness.

Responsible instances in the implementation of Gender

- Advisory Council of Gender of the National Police.
- Advisory technical Council of Gender.
- Office of Gender
- Responsible for Gender in each structure of the National Police

- Secretary and Delegate of Gender for structure at national level.

## **Guidelines**

- To Apply measures that propitiate an increase in the entrance of women to the police institution.
- To Implement actions to improve the conditions of life and of the women's policemen work.
- Disposition of the controls to achieve the access of women inside in specialized trainings and out of the country.

## **Relationships of Gender with the Community focused as promotion of relationships of justness between men and women:**

The most important contribution at internal level of the institution is the work carried out by the Woman's Police stations and the Childhood, with relationship to the attention to you kill them of the family intra violence, maidservant and sexual. One has also come making a fortress toward the women you kill or lash. Now an instance of attention exists, not alone for the answer of the crime, but rather he/she goes further on with the psychological attention to the victim, to its children and in some cases of psychological therapy with couple.

The focus of Gender should also incorporate in the relationships with the community and in the same community. To the internal of the Communal Committees, a balance of Gender should settle down in the composition of these.

The opening should be guaranteed, to the full participation in the whole context of the Policy's application, to men and women, so that they contribute in a protagonist way in proposals of prevention and solution to the different ones problematic that affect them its rights and freedoms.

To be able to give execution before to the signal actions should be implemented guided to qualify to the members of the Communal Committees and other existent organizations, promoting in them a

change of attitude with relationship to the justness of Gender and the human rights, Sexual Education and Reproductive Rights and other topics tunes that they collaborate to the personal development of the same ones.

## **Guidelines**

- To Integrate the focus of Gender in the plans of work of the institution with the community.
- To Qualify to families of the community in the topics of violence of Gender and civic security.

### ***D. General Lineament IV. Focus Preventive for the Childhood and Adolescence.***

The Political Constitution of the Republic of Nicaragua recognizes the validity of the Convention on the child's rights promulgated in 1989 and ratified in 1990; This way the expressed in the article N°. 71; "The childhood enjoys special protection and of all the rights that its condition requires, reason why he/she has full validity of the international Convention of the child's Rights."

The National Police in correspondence with their institutional mission, their doctrine and with the obligations of the law Not. 287 (code of the Childhood and the Adolescence); the Politics of Prevention of the National Police has formulated for the childhood and the adolescence, which was formulated from conformity to that settled down in the Political Constitution of Nicaragua and it has elaborated a police manual for the treatment of the childhood and the adolescence and a manual for the treatment of arrested people specifically to women and adolescents.

The preventive performance of the National Police, for the childhood and the adolescence should be given inside the protection mark and respect to the rights and civic freedoms, particularly of the children and adolescents, defined by the Code of the Childhood and the Adolescence.

In correspondence with the above-mentioned, the whole preventive operative activity should be framed in the policy's of prevention execution for the childhood and the adolescence. That is to say, acting police it will be attached at the beginning of legality, humanism and professionalism.

The mission of the National Police in the prevention and protection of the childhood and the adolescence, this guided to: "To offer security to the children and adolescents before situations that put in risk their personal integrity, to protect the free exercise of their rights and guarantees, to prevent that they are you kill of the crime and to prevent in coordination with the institutions and people responsible for their protection that those adolescents are actors of the crime."

### **Preventive methodology of the National Police for the childhood and the Adolescence.**

The preventive operative activity of the police should be framed strictly in what the politics of prevention sends for the childhood and the adolescence and to develop it in coordination with the community, government, social, religious and managerial institutions.

The work methodologies were applied differently according to the situations to settled down in the Policy of prevention of the National Police for the childhood and the adolescence"

#### **a. With the children, girls and adolescents in general.**

- The high-priority and differentiated attention of the adults
- The patrolling for the protection of the children, girls and adolescents in the centers of studies and in the public road
- The educational programs and of institutional popularization.
- The supervision and application of the prohibitions to centers settled down by the code of the childhood and the adolescence.
- The integration of the National Police in different instances and programs Inter. Institutional of protection of the childhood and the adolescence.



- ✿ The teaching and police education in topics of human rights of the childhood and the adolescence.

**b. With the children, girls and adolescents in situations of personal risk.**

- ✿ The detection and registration in vulnerability situations.
- ✿ Remission of cases before responsible institutions of giving them solution.
- ✿ Patrolling and surveillance in children's focuses, girls and adolescents in social risk.
- ✿ The Council and communal committees of prevention of the crime implementing preventive programs in the community.
- ✿ The contention of juvenile groups in conflicts with the community: persuasion, warning, negotiation and police arbitration.

**c. With adolescents of who you presume can commit crime.**

- ✿ should be framed strictly in what the Law says, and in particular in the dispositions of the system of justice for adolescents of the Code of the Childhood and the Adolescence.

**d. With the children, girls and adolescent victims of the crime.**

- ✿ The specialized treatment to the victims is applied in the interview for the taking of declaration of the or the offended one, in the investigation of the case, the remission and in all the diligence that the Law settles down.
- ✿ The police should take into account the Psychological human condition and physics that the children, girls and adolescent victims present, offering them a treatment of respect, he/she listens, patience and of security and protection.
- ✿ The police should offer the attention psico social attention to those who will kill through the coordination with programs and specialized centers of public and private organisms.

***E. - General Lineament V. Respect of the human rights of low Detained people guards police and its relatives with special attention to the differentiated treatment of those adolescents and women.***

In the chore of the Police National figure like one of their main functions. to maintain the order and to guarantee the civic security, this guarantee includes the prisoners that are in the preventive jails of the police, to its relatives and the adolescents and women that are in the same situation for who you/they should also be applied a series of international norms that you/they are of obligatory execution.

The institutional invigoration of the Police in the knowledge and he/she practices of the human rights of arrested people under police guidance mainly the women and adolescents, it constitutes a priority in the process of making effective these rights, recognized by Nicaragua like signatory State of international conventions about the human rights of the women, the childhood and the adolescence picked up in the Political Constitution of the country.

The perceptions, feelings attitudes and the relatives' of people conditions under police guidance, they represent a point of vital reference to guide the normative, formative actions, of training and of social communication that the integral politics of the relationship police community contemplates.

The treatment of detained people and their relatives, they require of the implementation of procedures attached to the enjoyment of the human rights. Especially to women, children, girls and adolescents in this situation.

Offering an appropriate treatment to the relatives of detained people, besides being an obligation allows to the institution to improve their image before the society. This attention refers to inform of the detainee's situation, its visits and other rights that it establishes the law.

To the moment of the detention of any person, as much them as their relatives, they should be informed of the rights that they protect them

against any outrage or violation to the same ones and they should perceive that the police institution is guarantor of the same ones.

## **General procedures for the treatment of all the low detained People guard police. (men and women)**

- Can Only stop to a person with judicial order except for the case of flagrant crime.
- Should put on in freedom to the detained person or to pass it in the face of the authority specifically authorized by the law inside the maximum term of 48 hours.
- All person is entitled to the defense.
- All detained person should be informed immediately in a language that she understands and in detailed form the causes of their detention and of their rights.
- The arrested person their physical, psychic and moral integrity should be respected. Therefore it should not be subjected to tortures, illegal procedures, hardships, cruel, inhuman or degrading treatments.
- All ARRESTED person should be treated with the respect due to the own or inherent dignity of all human being.
- All arrested is entitled to family visits at least once during the investigation process, the minimum time of the visit will be of 15 minutes.
- The family is entitled to give food to the detainee as well as objects of first necessity: I brush and dental pasta, soap, hygienic paper and towels.

- ☛ Should be avoided the placement of wives or women in pregnancy state, whenever it doesn't constitute a danger for the police, for third or for the own detainee.
- ☛ It is prohibited to carry out home search of habitations or home arrest without a judicial order.
- ☛ To the moment of the detention should be used alone the necessary force, to avoid a serious physical damage in the detainee, as well as the deterioration of the police image before the community.

## **Treatment to the adolescents.**

In Nicaragua it was elaborated for the first time in their history a National Policy of Integral Attention to the Childhood and the Adolescence of the Republic of Nicaragua of conformity with the International Convention on the Boy's Rights, in the year of 1996. The Politics and the Code of the Childhood pick up and they translate to the Nicaraguan reality the spirit of the Convention the United Nations on the Child's Rights, which introduces a new focus based on the doctrine of integral protection that implies the respect to the civil, political, economic, social and cultural universal rights.

He/she has been proven that the process of the detention of the citizens in conflict with the Law, situations are presented that they require of the application of some measures that you/they are injured when not being applied correctly or they violate the human rights of the detainees, particularly that of the adolescents and women.

### **Procedures for the treatment of the arrested adolescent.**

- ☛ Under no circumstance a person smaller than 13 years should be arrested.
- ☛ Only can arrest small judicial in order if he/she is presumed responsible of a felony, but for no circumstance he/she should stay isolated as detained adolescent.

- ✿ When the detainee is female she should be confined in cells separated from the males.
- ✿ When practicing the personal registration or change of an adolescent's gear, women policemen should carry out it.
- ✿ When the adolescent's detention is made it should be guaranteed its constitutional rights and the contents strictly in the code of the childhood and the adolescence.
- ✿ Should be guaranteed the detainee the attendance of a defender from the detention and during the whole investigation process.
- ✿ Should be given a treatment different to the adolescents that to the adults according to its condition for age and sex.
- ✿ Should be prohibited the diffusion of names, pictures or signs of children's identification, girls and adolescents that have been active or passive subject witness of a penal infraction as well as of its relatives.
- ✿ No adolescent should be transferred in an illegal or arbitrary way on the part of the patrol car personnel.
- ✿ Should abstain the use of wives in adolescents.

### ***E. General Lineament: Adaptability and Cultural Respect.***

The Republic of Nicaragua has very characteristic regions where certain proportion of its inhabitants belongs to the ethnic minorities or they are indigenous communities. They are distributed in 210 communities located in the region of the north Atlantic and south Atlantic, in the region center north and in the region of the peaceful one.

Taking into account that the indigenous towns of our country, they have experienced a quick process of acculturation, they still preserve their ethnic identity. The outstanding culture elements characterization of such ethnic identities they are: the language, the community life, the traditions and oral literature, the history, the territory and forms of holding of the earth, the relationship with the natural atmosphere.

The Constitution of the Republic of Nicaragua establishes a special attention to the indigenous communities and the ethnic groups, therefore the State has the obligation of dictating laws dedicated to promote actions that assure that no Nicaraguan is discrimination object for reason of her language, culture and origin, likewise this in the duty of guaranteeing her preservation.

The Policy Integral Police - Community should respect and to adapt to the particularities pluri cultural and ethnic of the Republic of Nicaragua. In consequence, it will take advantage of all the existent forms of social organization and it will promote the creation of other, always prefixing the community interest.

**Taking into account the following aspects:**

- ✿ The respect to their cultural identity.
- ✿ Structures of social and community organization.
- ✿ Forms of administering their local matters according to their traditions.
- ✿ Invigoration to their traditions regarding the communal forms for the prevention of the crime and the security of their inhabitants.
- ✿ Training and elaboration of popularization materials in which you/ they are expressed and preserve their languages, arts and cultures.
- ✿ To Promote actions that assure the respect to their rights, avoiding those actions that they propitiate the discrimination for reason of their language, culture and origin.

***F. General Lineament VII: Profesionalization of the National Police.***

In the organic Law of the Police National Law N ° 228 contemplate in their fundamental principles of performance, the principle of professionalism that corresponds with receiving an academic instruction that allows him an integral formation with emphasis to the human rights, the ethical instruction and the community service.

This way execution should be given to the profesionalización plans elaborated by the police institution of face to the modernization and institutional invigoration.

Promoting the most favorable conditions for the human, social and professional promotion of the police members in accordance to principles of objectivity, equal opportunities, merits and capacity.

Maintain actualized the technic and scientific notions in police material, prioritizing the juridical, psicologic and social aspects.

The relationship of the police with the community urge that the police institution be everyday more efficient in relation with the services given to the society. For that they must priors at all moment a educative process permanent of an education about the police integral policy for police community and Human Rights for all the police members in active service, auxiliary forces and aspirants through the Police Academy(ACAPOL)

The police academy will prepare professionally the police force in the following levels:

- a) Upbringing courses.
- b) Training courses
- c) Development courses.

### ***H.- General Lineament VIII: Human Rights applied to the police environment.***

Into the legal framework the performance of the National police, has as mission to protect the life, the integrity, the security of the people, the free exercise of the human rights of the citizen.

To do so and to comply strictly with these functions, all and each one of the members should know and apply them in their relationship with the community in a conscious way, projecting a professionalism image at every moment. For that you should respect the Politic Constitution, Law No. 228 Organic Law of the National Police and its rules, the behavior, doctrine principles and international compromises

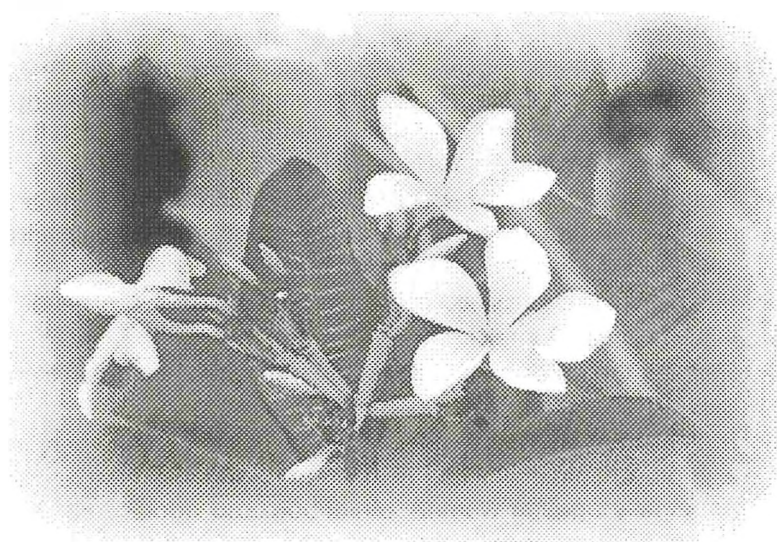
rules, the behavior, doctrine principles and international compromises code in matter to the Human Rights undersigned by Nicaragua. An harmonic leveling should be done among the prevention actions police and social of the crime and the investigation of delictive acts consumed, for the specialties, aid organs, patrollers, operative investigating officials and Responsible of Sections.

Under no circumstance will be justified the violation to the Human Rights by anyone of the members of the police institution, presuming- in a strictly manner- begin and follow the procedures that the law define for the same until ending with the corresponding resolution.

The axes of this framework of respect among the police and the community are as follows:

- Protection to the sectors of more vulnerability (women, children, adolescents, adults, people with different capacities), promoting the compliance of the Childhood and Adolescent Code and the international instruments of Human Rights.
- Protection to people under police custody, according to the main rules of the united nations for the Treatment of Recruit and international rules of Human Rights usable.
- Strengthening the institutional process promoting equity of gender in the police performance.
- Respect the rights of the ethnic and indigenous communities: culture, religion and lifestyle way of organization.
- Protection of physic, psychic and moral integrity of the people and prevention of all forms of inter family and sexual violence, especially against women, childhood and adolescents, in correspondence with the functions and National Police procedures.
- Promote actions tending to guarantee the security of the people, prevention of crime and the respect to human rights of all people.





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## HIMNO DE LA POLICIA NACIONAL

*Surgida del seno popular,  
como parto anunciado por la historia,  
con nombres ungidos por la gloria,  
nació la Policía Nacional.*

*Al lado del pueblo y sus conquistas,  
al lado del pueblo y sus dolores,  
cultivando vocación de servidores,  
creció esta policía con carácter humanistas.*

*Salvaguardas de la vida y de la paz  
protegemos a todos por igual,  
nos inspira la justicia como ideal,  
contribuimos al progreso de la comunidad.*

*Como faro y eterno compromiso,  
a los héroes caídos recordemos,  
y al futuro de la patria prometemos,  
Honor, Seguridad, Servicio.*

*Estamos dispuestos al sacrificio,  
nos impulsa nuestro lema y el valor,  
combatiendo al crimen y los vicios,  
capaces de entregar la vida por amor.*

*Como faro y eterno compromiso,  
a los héroes recordemos,  
y al futuro de la patria prometemos  
Honor, Seguridad, Servicio.*



High Commissioner  
Of the United Nations  
For Human Rights

**pnud**

